

GENERAL CONDITIONS

Camping Domaine des Messires

Camping Domaine des Messires offers camp site places, mobile homes and tents for recreational purposes.

1. THE CAMP SITE PLACE

You can stay on the camp site place with a tent, caravan or camper. Caravans broader than 2.5 m or longer than 8 m (including the shaft) are not allowed. At most, one small tent can be added on the campsite place. At most, six guests per camp site place or accommodation.

2. PREFERENTIAL PLACE

Camping Domaine des Messires tries to take into account the wishes and preferences of the campers as far as possible. However, a promised place number is always conditional.

3. RESERVATIONS

It is possible to make written, electronic or oral reservations. The renter will receive a written or electronic confirmation from the campsite. The renter has seven days to make modifications to this reservation confirmation. After this period, the reservation is final.

4. PAYMENTS

After receiving the reservation confirmation, 25% of the rental price needs to be paid within two weeks. Four weeks before the date of arrival, payment of the remaining amount has to be received by the campsite. In the case of reservation within four weeks from the arrival date, the total amount needs to be paid at the same time as the reservation is made. When the payment periods are exceeded, we will have the right to charge administration costs or cancel the reservation.

5. PRICES

Camping Domaine des Messires has the right to modify the prices. Tax and fee increases as well as evident mistakes will be passed on in the prices.

6. DEPOSIT

A deposit will be charged for rental accommodations. Upon departure, the deposit will be paid back provided that the rental accommodation is clean, nothing of the inventory is missing, and no damage has been made to the accommodation or inventory.

7. CANCELLATION

- A. The reservation can be cancelled free of charge within 7 days after the date that the reservation was confirmed.
- B. In the case of cancellation between 7 days after the reservation date and more than 4 weeks before the arrival date, 25% of rental price will be charged and the pre-payment will be dropped.
- C. In the case of cancellation between 4 weeks before arrival and the arrival date, the entire rental price will be charged.

C. In the case of earlier departure or later arrival than booked, no restitution of the payments will be done.

D. Cancellations have to be done in writing.

9. ARRIVAL AND DEPARTURE

Camping: The camp site place can be occupied from 14.00 and upon departure, it has to be empty and clean before 12.00.

Rental accommodations: The rented accommodation will be ready from 14.00. You are kindly requested to report at the reception between 14.00 and 17.00. Arrival outside the indicated time period is possible after consultation. In the case of incompleteness's or missing inventory, you need to report this to the reception directly after arrival. On the day of departure, the accommodation needs to be left before 10.30u. Before departure, the accommodation needs to be cleaned.

10. VEHICLES

On the camp site, only vehicles of campers are allowed and per place, one vehicle is allowed. The vehicle must be parked on your own place. It is not allowed to park on the camp site roads. Motorized traffic is not allowed between 22.00 and 7.30. The maximum speed for all vehicles is 5 km per hour (= 3.1 mile per hour).

11. VISITORS

Visitors of campers always have to report at the reception of the camp site upon arrival. Visitors will pay a visitor's fee and can place their vehicle at the parking place near the entrance.

12.PETS

Maximal 2 pets are allowed per camp site place. In the rental accommodations, no pets are allowed. Pets always need to be kept on a leash. You can walk your dog outside the camp site. In some of the building pets are not allowed (for instance the sanitation buildings) and the pets always need to be under supervision of the owner. The owner is responsible for any damage or pollution. Furthermore, the owner needs to make sure that the presence of his/her pet does not disturb other campers.

13. SAFETY

A. Fire extinguisher are located in all sanitation building and common areas.

B. Heating and kitchen equipment needs to be placed in a safe way and to be used in a well ventilated space.

C. Camp fires are only allowed at the places indicated by the camp site management.

D. The use of barbecues is limited to barbecues with a high frame, and constant supervision has to take place during the barbecue. When using the barbecue, a bucket filled with water needs to be nearby.

16 REGULATIONS

A. Campers and users of rental accommodations need to follow the directions of the camp site manager.

- B. When a camper or user of rental accommodation causes trouble or does not comply with the given directions, he/she can be removed from the accommodation or campsite after a warning has been given. No restitution of payments will take place.
- C. Between 22.00 and 07.30, the camp site needs to be quiet.

17. RELIABILITY

- A. Accommodation at the camp site and the use of the offered facilities are at own risk.
- B. Participation in the activities organised by the camp site or third parties is at own risk.
- C. Camp site Domaine des Messires is not responsible for any loss, theft, damage or injury, regardless of the cause of damage or injury.
- D. Declarations of employees of camp site Domaine des Messires, regardless of their position and even if reliability is concerned, will not commit the camp site.